



What matters for consumers in telehealth

Invitation to a workshop exploring consumer preferences in telehealth in primary care

Telehealth is here to stay in primary care, but the uptake is low.

The Australian National University Telehealth in Primary Care Study is studying quality in telehealth in primary care.

We invite interested people to participate in one of four workshops exploring:

- What does high quality look like for consumers for telehealth?
- What do consumers prioritise when choosing telehealth?
- What telehealth models provide the best care from a consumer perspective?

We will deliberate these questions using case studies and your considered contribution ins workshops for 8-12 people. Each workshop will last for 90 minutes and will be conducted on line or in person. You do not need any specific experience to participate. All participants will receive a voucher for \$150. The results of this study will be used to inform policy-makers of consumer preferences for different types of telehealth.

You can read more about the study here.

If you would like to participate or to discuss the study, please fill out this notification https://anu.au1.qualtrics.com/jfe/form/SV_ah1I22QdSDKPk7c

The ethical aspects of this research have been approved by the ANU Human Research Ethics Committee (Protocol 2024/0705).

Contact details: Ethics Manager The ANU Human Research Ethics Committee The Australian National University Telephone: +61 2 6125 3427

Email: <u>Human.Ethics.Officer@anu.edu.au</u>